



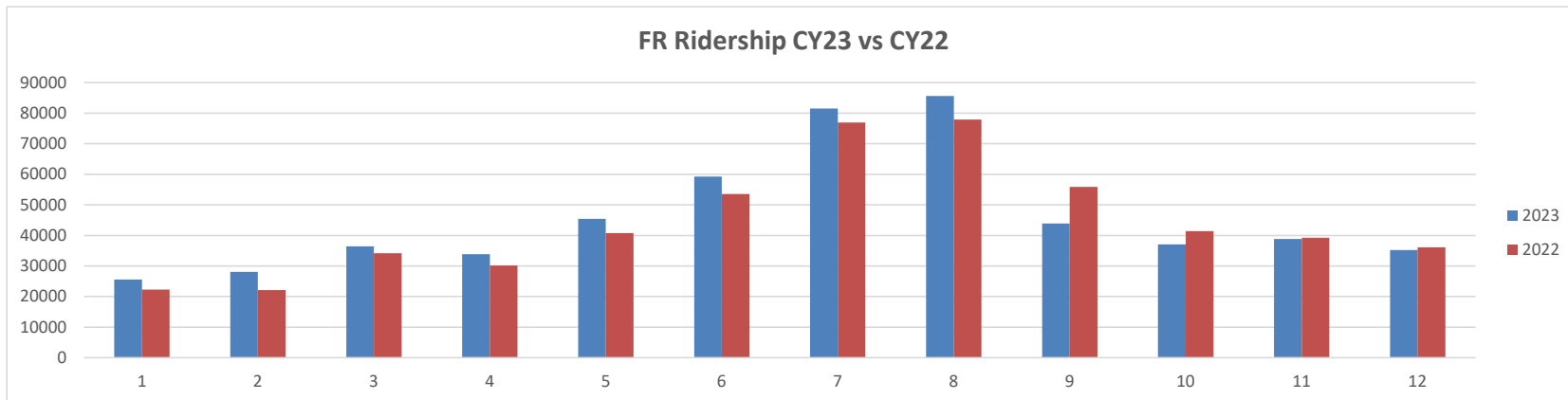
## PERFORMANCE MEASURES

CCRTA uses performance measures to track our efficiency and to use as a benchmark to gauge our future performance and growth. Measures are broken out by type of service – fixed route and demand response (i.e. DART). CCRTA will be posting monthly information about our ridership, reliability, customer service, safety and maintenance of equipment.

### Fixed Route

Monthly Ridership (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	25555	28045	36437	33886	45450	59229	81506	85632	43877	37,063	38,824	35,245
<b>2022</b>	22270	22095	34180	30198	40794	53559	76950	77933	55908	41423	39259	36124



Vehicle Revenue Hours (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	6556	6012	6739	6279	7375	8649	10914	11140	8198	8089	7433	7344
<b>2022</b>	6365	5964	6898	6430	6784	7630	9392	9585	7403	6460	6586	6838

Vehicle Revenue Miles(year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	126457	115771	131882	119437	142303	159216	196198	201036	154615	153658	141731	140365
<b>2022</b>	124212	116086	133894	124877	130894	145798	168785	171307	140587	124344	126602	131911

Percentage of Scheduled Trips Operated

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	100	100	100	100	100	100	100	100	100	100	100	100
<b>2022</b>	100	100	100	100	100	100	100	100	100	100	100	100

Preventable accidents

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>2022</b>	0	0	0	0	0	0	0	0	0	0	0	0

**Demand Response**

Monthly Ridership (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
<b>2023</b>	13831	13204	15785	13713	15153	13520	12711	14561	16026	16968	16249	15386
<b>2022</b>	10106	11357	14993	13248	14020	13186	12461	13882	14729	14290	13790	13333

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