



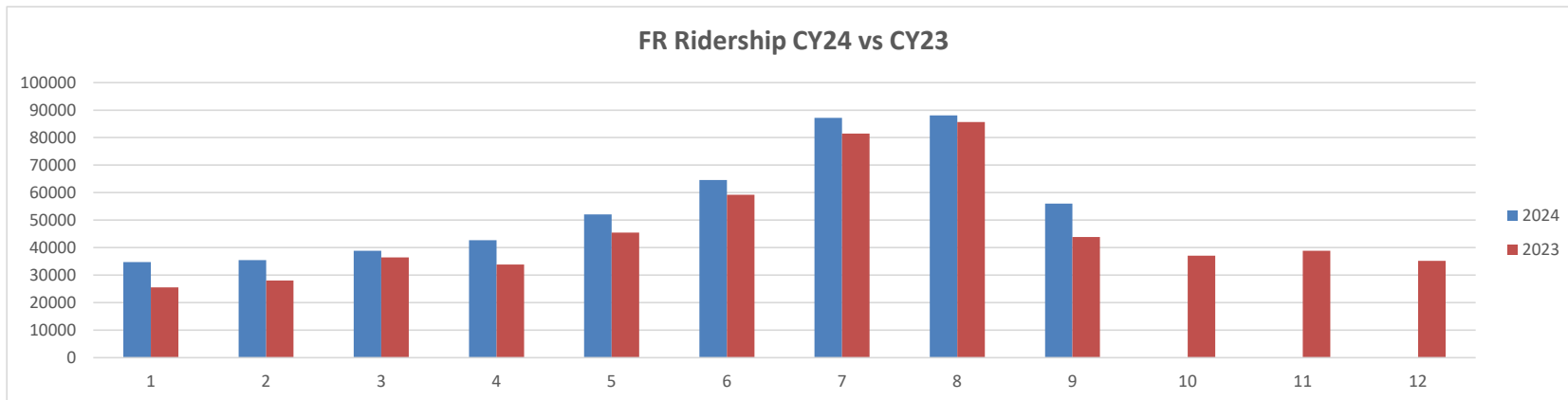
## PERFORMANCE MEASURES

CCRTA uses performance measures to track our efficiency and to use as a benchmark to gauge our future performance and growth. Measures are broken out by type of service – fixed route and demand response (i.e. DART). CCRTA will be posting monthly information about our ridership, reliability, customer service, safety and maintenance of equipment.

### Fixed Route

Monthly Ridership (year over year)

| YEAR        | January | February | March | April | May   | June  | July  | August | September | October | November | December |
|-------------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|
| <b>2024</b> | 34791   | 35497    | 38888 | 42692 | 52088 | 64613 | 87229 | 88067  | 56027     |         |          |          |
| <b>2023</b> | 25555   | 28045    | 36437 | 33886 | 45450 | 59229 | 81506 | 85632  | 43877     | 37063   | 38824    | 35245    |



Vehicle Revenue Hours (year over year)

| YEAR        | January | February | March | April | May  | June | July  | August | September | October | November | December |
|-------------|---------|----------|-------|-------|------|------|-------|--------|-----------|---------|----------|----------|
| <b>2024</b> | 7618    | 7080     | 7350  | 7614  | 8058 | 9219 | 12175 | 12524  | 8513      |         |          |          |
| <b>2023</b> | 6556    | 6012     | 6739  | 6279  | 7375 | 8649 | 10914 | 11140  | 8198      | 8089    | 7433     | 7344     |

Vehicle Revenue Miles(year over year)

| YEAR        | January | February | March  | April  | May    | June   | July   | August | September | October | November | December |
|-------------|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|----------|
| <b>2024</b> | 145817  | 134602   | 140175 | 140427 | 152019 | 170336 | 216782 | 216868 | 153860    |         |          |          |
| <b>2023</b> | 126457  | 115771   | 131882 | 119437 | 142303 | 159216 | 196198 | 201036 | 154615    | 153658  | 141731   | 140365   |

Percentage of Scheduled Trips Operated

| YEAR        | January | February | March | April | May | June | July | August | September | October | November | December |
|-------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| <b>2023</b> | 100     | 100      | 100   | 100   | 100 | 100  | 100  | 100    | 100       | 100     | 100      | 100      |
| <b>2022</b> | 100     | 100      | 100   | 100   | 100 | 100  | 100  | 100    | 100       | 100     | 100      | 100      |

Preventable accidents

| YEAR        | January | February | March | April | May | June | July | August | September | October | November | December |
|-------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| <b>2024</b> | 0       | 0        | 0     | 0     | 0   | 0    |      |        |           |         |          |          |
| <b>2023</b> | 0       | 0        | 0     | 0     | 0   | 0    | 0    | 0      | 0         | 0       | 0        | 0        |

**Demand Response**

Monthly Ridership (year over year)

| YEAR        | January | February | March | April | May   | June  | July  | August | September | October | November | December |
|-------------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|
| <b>2024</b> | 16243   | 15979    | 18005 | 17763 | 18997 | 15726 | 16661 | 17446  | 18341     |         |          |          |
| <b>2023</b> | 13831   | 13204    | 15785 | 13713 | 15153 | 13520 | 12764 | 14561  | 16026     | 16689   | 16040    | 15183    |

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