

Cape Cod Regional Transit Authority  
 FY2015 through FY2025 Passenger Trip Worksheet

**Passenger Trips/Ridership**

Description	FY15 Actual	FY16 Actual	FY17 Actual	FY18 Actual	FY19 Actual	FY20 Actual	FY21 Actual	FY22 Actual	FY23 Actual	FY24 Actual
DART; SmartDART; BHT	195,661	181,152	180,553	171,654	174,841	181,539	99,208			-
DART								120,266	124,617	126,090
SmartDART								8,717	11,894	34,535
BHT								1,261	1,524	1,956
Total Demand Response (with HST)	195,661	181,152	180,553	171,654	174,841	181,539	99,208	130,244	138,035	162,581
Minus HST	39,909	50,927	51,700	48,866	59,903	42,258	6,876	-	-	-
Total Demand Response (without HST)	155,751	130,225	128,853	122,788	114,938	139,281	92,332	130,244	138,035	162,581
Fixed Route	598,462	654,914	624,767	614,144	610,171	603,887	396,854	449,495	556,936	615,471
Total	754,213	785,139	753,620	736,932	725,109	743,168	489,186	579,739	694,971	778,052

<b>FY25 Ridership Projection</b>										
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FY25 PROJECTIONS		
July thru Nov. FY24 Actual	July thru Nov. FY25 Actual	July thru Nov. FY25 - FY24
53,004	51,027	(1,977)
9,595	23,668	14,073
860	1,006	146
63,459	75,701	12,242
-	-	-
63,459	75,701	12,242
311,099	323,107	12,008
374,558	398,808	24,250

48.14%	48.14%	
778,052	828,425	50,373

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| 1  | Through sound fiscal management and a number of strategic ridership initiatives, CCRTA was able to restore ridership to pre-pandemic levels in FY2024.                                      |
| 2  | FY24 ridership totaled 778,052 which is a 288,866 increase as compared to the FY21 pandemic low of 489,186 and represents a 59.05% increase in overall ridership levels.                    |
| 2a | - FY24 On-Demand (DART, SmartDART, BHT) ridership totaled 162,581, which (excluding HST) is a 70,249 increase compared to the FY21 pandemic low of 92,332 and represents a 76.08% increase. |
| 2b | - A large share of the more recent On-Demand ridership increases are attributable to the implementation of the highly successful SmartDART app based on-demand transportation service.      |
| 2c | - FY24 Fixed Route ridership totaled 615,471, which is a 218,617 increase as compared to the FY21 pandemic low of 396,854 and represents a 55.09% increase.                                 |
| 3  | FY25 ridership trends, based on data through November 30, 2024, conservatively project an additional ridership increase of 50,373 as compared to FY24 ridership.                            |