



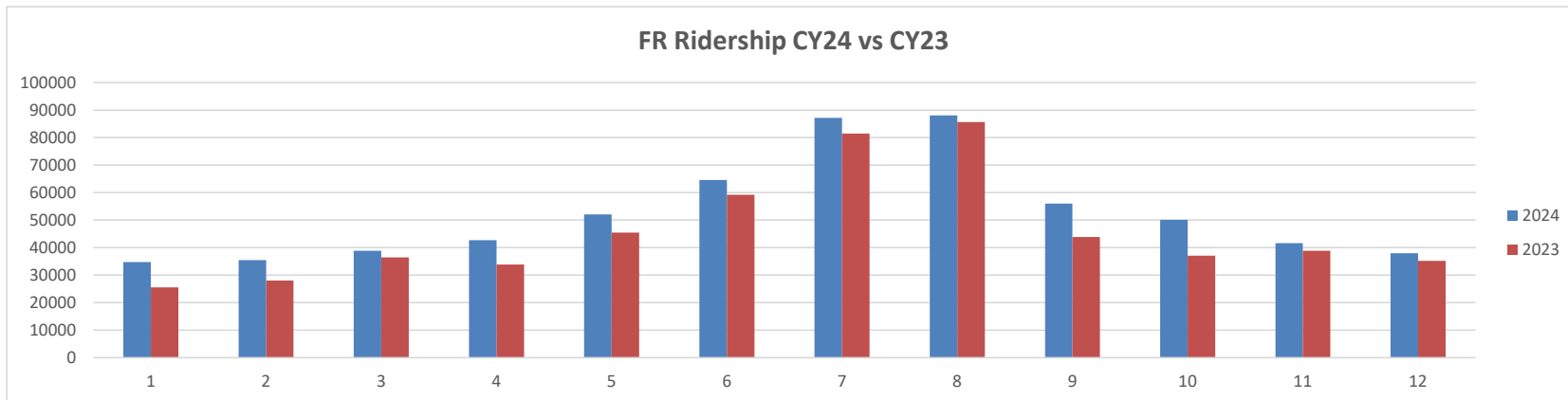
PERFORMANCE MEASURES

CCRTA uses performance measures to track our efficiency and to use as a benchmark to gauge our future performance and growth. Measures are broken out by type of service – fixed route and demand response (i.e. DART). CCRTA will be posting monthly information about our ridership, reliability, customer service, safety and maintenance of equipment.

Fixed Route

Monthly Ridership (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2024	34791	35497	38888	42692	52088	64613	87229	88067	56027	50154	41630	37973
2023	25555	28045	36437	33886	45450	59229	81506	85632	43877	37063	38824	35245



Vehicle Revenue Hours (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2024	7618	7080	7350	7614	8058	9219	12175	12524	8513	8164	7715	7791
2023	6556	6012	6739	6279	7375	8649	10914	11140	8198	8089	7433	7344

Vehicle Revenue Miles(year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2024	145817	134602	140175	140427	152019	170336	216782	216868	153860	151988	140123	142281
2023	126457	115771	131882	119437	142303	159216	196198	201036	154615	153658	141731	140365

Percentage of Scheduled Trips Operated

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2023	100	100	100	100	100	100	100	100	100	100	100	100
2022	100	100	100	100	100	100	100	100	100	100	100	100

Preventable accidents

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2024	0	0	0	0	0	0						
2023	0	0	0	0	0	0	0	0	0	0	0	0

Demand Response

Monthly Ridership (year over year)

YEAR	January	February	March	April	May	June	July	August	September	October	November	December
2024	16243	15979	18005	17763	18997	15726	16661	17446	18341	20101	17108	16498
2023	13831	13204	15785	13713	15153	13520	12764	14561	16026	16689	16040	15183
